

OPERATIONAL READINESS FOR FIRST RESPONDERS

Equipping Firefighters, EMTs, Paramedics,
& Associated Teams with Practical Skills to
Respond to OUD & Co-occurring Conditions



Acquire the Skills & Resources for Confident Crisis Intervention

As a first responder, you're a critical part of the front line in addressing crises involving Opioid Use Disorder (OUD) and co-occurring conditions. This course empowers Firefighters, Emergency Medical Technicians (EMT), Paramedics, Crisis Intervention Teams (CIT), and other front-line professionals, with the skills and knowledge to de-escalate situations, connect individuals to appropriate resources, and collaborate to improve outcomes for those in crisis.

Four hours, online, self-paced

Learn strategies and gain insights into how multidisciplinary collaboration enhances safety, reduces risks, and fosters better outcomes for individuals, responders, and communities. Prepare your team to act confidently, compassionately, and collaboratively in high-pressure situations, ensuring effective responses to the challenges posed.

Course Highlights

- **Foster Multidisciplinary Collaboration:** Discover how first responders can work together effectively to respond to OUD crises.
- **Enhance Safety & Trust:** Use proven de-escalation techniques that prioritize safety for responders and individuals in crisis.
- **Develop Real-World Crisis Skills:** Apply strategies to confidently handle complex situations involving OUD and co-occurring conditions.
- **Strengthen Referral Networks:** Build connections with treatment providers, community organizations, and other responders to improve care pathways.
- **Reduce Liability & Risk:** Gain an understanding of legal considerations and best practices for managing crises safely and ethically.
- **Access Valuable Resources:** Use assessments, workbooks, eBooks, posters, and reference materials to support your response efforts.

OPERATIONAL READINESS FOR FIRST RESPONDERS



Equipping Firefighters, EMTs, Paramedics,
& Associated Teams with Practical Skills to
Respond to OUD & Co-occurring Conditions

1 Understand OUD & Co-occurring Conditions

Learn the fundamentals of OUD and its connection to mental health disorders. Explore the role of first responders in addressing these crises and understanding the legal rights of individuals with OUD.

2 Recognizing & Responding to an OUD Crisis

Master verbal and non-verbal de-escalation techniques tailored for multidisciplinary teams. Develop the ability to assess an individual's state and implement strategies that prioritize safety and trust.

3 Best Practices for Field Collaboration

Explore harm reduction strategies and collaborate as a unified team with local resources, providers, and community organizations. Build strong referral networks to improve outcomes in crisis.

4 Real-World Application & Resource Utilization

Practice skills through scenario-based exercises in public and residential settings. Use CARE (Calm, Assess, Respond, Engage) to de-escalate and make effective referrals within a multidisciplinary team.

Key Takeaways: Skills & Knowledge You'll Take into the Field

- **Multidisciplinary Crisis Response:** Work seamlessly with Fire, EMT, Paramedics, CIT teams, and other professionals to de-escalate crises and improve outcomes. Leverage their unique strengths and perspectives. Learn how unified collaboration reduces risk and fosters better outcomes for individuals and communities.
- **The CARE + Collaboration Approach:** Apply the CARE framework in real-world scenarios, enhanced by multidisciplinary collaboration. Ensure interventions are safe, compassionate, and effective by using shared strategies and communication techniques.
- **Leverage Referral Networks:** Build and strengthen partnerships with treatment providers, mental health, and community resources. Understand how to identify and mobilize the appropriate resources at the right time to support individuals in crisis and improve access to treatment and recovery options.
- **Maximize Resources:** Gain practical tools and strategies to effectively utilize local and national networks. Learn to map out resources, establish partnerships, and create pathways for long-term care and recovery for individuals with OUD and co-occurring conditions.
- **Legal Awareness & Risk Management:** Develop a comprehensive understanding of the legal framework that governs crisis response. Learn best practices for minimizing liability, ensuring compliance with protocols, and maintaining the ethical standards essential to effective crisis intervention.

Enroll Today

Prepare your team to respond confidently and collaboratively to opioid and mental health crises. In just four hours, this course will enhance safety, improve outcomes, and strengthen your community relationships. Contact us to learn how your training can be **100% fully funded!**

\$450 each - All participants receive a **Lake Michigan College** certificate on completion.